

TEAM DEVELOPER With insight to work!

TEAM DEVELOPER - development, quality and satisfaction

Teams are the cornerstone of the modern organization. Teams determine, to a great extent, the quality of service and thus customer satisfaction.

A team is more than a group of people who work in the same place at the same time. A team is a group of people with complementary skills that are linked by a common vision, results and approaches for which they hold themselves mutually accountable.

The Team Developer has been specifically designed*) to support teams in their growth.

The Team Developer is short, has a clear, concise report and can be discussed within the time frame of a regular team meeting. It is efficient and effective.

The process of growth can start immediately. Independently or, if required, with guidance.

There are three attributes for successful teamwork:

- ✓ Receptivity
- ✓ Addressing each other with respect
- ✓ Orientation on results

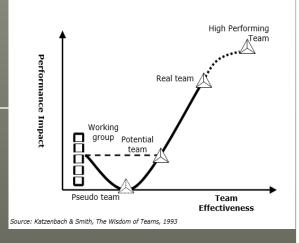
The Team Developer

Supports independent and self-managing teams to provide them with an insight into cooperation.

Allows each team member an understanding of how he/she relates to the team, by providing each team member a personalized report.

Team Performance Curve

*) Underlying scientific theory: J.R. Katzenbach & D.R. Smith: The Wisdom of Teams. Creating the High-Performance Organization (1993)



Is suitable for any team, regardless of structure, size, or method of control.

The procedure

Requirements: 10 minutes to complete in a questionnaire, either online or paper & pencil.

The Report: one week after the closing date of the Team Developer, each team member will receives his/her own report. For the team discussion the scores of all team members are combined.

Privacy: in the combined report no names of persons are mentioned.

FOR MORE INFORMATION DOWNLOAD THE ARTICLE TEAMDEVELOPER WWW.VANDERHEK.ORG

We help you to keep your employees and customers satisfied